



**INSOMNIAC™**  
The self-storage kiosk.

Press Release

## **FILCO Selects INSOMNIAC Kiosk for Indianapolis Facility**

### **New Facility Leverages the Integrated Power of PTI TaskMaster and INSOMNIAC**

SCOTTSDALE, Arizona – November 9, 2004 – OpenTech Alliance, Inc. today announced that FILCO LIMITED, LLC, has selected OpenTech's INSOMNIAC™ self-storage kiosk for its new Indianapolis facility. FILCO's facility, slated to open in November and operating under the name Rhino Self Storage, is leveraging the integrated power of PTI's TaskMaster Management Software™ and INSOMNIAC to enable customers to rent units, make payments, purchase locks, and update their accounts 24 hours a day.



“We’re really interested in the idea of unattended, self-storage operations,” said Phil French, President of FILCO LIMITED, LLC. “With INSOMNIAC, customers never see a ‘Closed’ sign or have to come back later. Instead, they can make payments or rent units at their convenience.”

“Rhino Self Storage is a great example of the future of self-storage,” said Robert Chiti, OpenTech’s President and CEO. “By leveraging technology and Alliance Partners, FILCO has created a facility where it is easier for customers to do business on their terms, and the technology takes care of the details including inventory and bookkeeping.”

Rhino Self Storage is the newest facility to empower customers to “help themselves”. The brand new Indianapolis facility features an INSOMNIAC 900 kiosk at the building’s front entrance to assist customers with transactions. Working interactively with the facility’s TaskMaster Management Software, the kiosk knows current account balances and inventory, and automatically captures all customer information including billing information, driver’s license number, fingerprint, signature, and digital photo.

The facility is also using PTI’s new webXpress module, which turns Taskmaster into a web site allowing customers to rent units, pay bills, and view their customer information online.

Created exclusively for the self-storage industry, INSOMNIAC is the industry’s first vendor neutral, full-service kiosk fully supporting PTI TaskMaster and other management programs.

For more information about INSOMNIAC, please visit [www.opentechalliance.com](http://www.opentechalliance.com) or call (480) 778-9370. To learn more about PTI TaskMaster, please call (800) 331-6224 or visit [www.ptiaccess.com](http://www.ptiaccess.com).



**About OpenTech Alliance, Inc.**

OpenTech Alliance, Inc. is the leading developer of self-storage kiosks. Its impressive INSOMNIAC line of self-storage kiosks improves customer convenience, reduces operating costs and increases revenues for self-storage facilities. OpenTech’s INSOMNIAC kiosks work with all Alliance Partner products including SMD Software’s SiteLink 2004™, Centershift, Inc.’s STORE™, Empower Software Technology’s

Storage Commander™, PTI Integrated Systems' TaskMaster™, and Syrasoft's Storage Management System. For more information on OpenTech, please visit [www.opentechalliance.com](http://www.opentechalliance.com) or call (480) 778-9370.

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